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Service information

Mercedes-Benz



## Symbols

You will find the following symbols in this Service Booklet:

**⚠ WARNING** Danger due to failure to observe the warning notices

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.

► Observe the warning notices.

**🌿 ENVIRONMENTAL NOTE** Environmental damage due to failure to observe environmental notes

Environmental notes include information on environmentally responsible behavior or environmentally responsible disposal.

► Observe environmental notes.

**! NOTE** Damage to property due to failure to observe notes on material damage

Notes on material damage inform you of risks which may lead to your vehicle being damaged.

► Observe notes on material damage.

**i** These symbols indicate useful instructions or further information that could be helpful to you.

( → Page): Further information on a topic

## Publication details

### Internet

Further information about Mercedes-Benz vehicles and about Mercedes-Benz AG can be found on the following websites:

<https://www.mercedes-benz.ca>

### Documentation team

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### Vehicle manufacturer

Mercedes-Benz AG

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Germany

## Welcome to the world of Mercedes-Benz

Thank you for choosing Mercedes-Benz. With ownership of a Mercedes-Benz comes our promise to support you whenever and wherever necessary. We look forward to assisting you with our worldwide service network, our products, services and warranties for the duration of your vehicle's service life.

Please read this Service Booklet and the Operator's Manual carefully to ensure that your vehicle runs properly.

### **PLEASE OBSERVE**

WE STRONGLY RECOMMEND THAT YOU HAVE YOUR VEHICLE SERVICED BY YOUR AUTHORIZED MERCEDES-BENZ DEALER WHO IS FULLY EQUIPPED TO PROVIDE THIS SERVICE AND THAT GENUINE MERCEDES-BENZ PARTS BE USED.

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## 2 Contents

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Information on the prescribed service work and maintenance work for your vehicle as well as on its confirmation in the central database, "Digital Service Booklet (DSB)".

### Service information

**⚠ WARNING** Risk of accident due to malfunctions or system failures

If you do not have the prescribed service/maintenance work or any required repairs carried out, this could result in malfunctions or system failures.

- ▶ Always have the prescribed service and maintenance work or any required repairs carried out in a qualified specialist workshop.

Always observe the service display on the instrument display. Have the specified service carried out within the remaining time period or the remaining distance.

You can find more information on the ASSYST PLUS service interval display in the Operator's Manual.

The qualified specialist workshop carries out the service due at fixed intervals. This work is done either after a specified distance or after a certain

period of time, depending on which threshold is reached first.

Additional maintenance work is taken into account depending on time and distance driven. Additional maintenance work includes maintenance work carried out due to technical requirements, in cases of wear or on any optional equipment which might require servicing. This work is carried out and invoiced separately.

Depending on how the vehicle is used, the ASSYST PLUS service interval display may show the next service due date earlier than is indicated in this Service Booklet.

- ① You can always obtain up-to-date information concerning the servicing of your vehicle from a qualified specialist workshop, e.g. an authorized Mercedes-Benz Center. This could include, for example, an overview of maintenance work or possible additional maintenance work.

Always have the specified service and maintenance work carried out on schedule and documented according to requirements.

We are continually working to improve and further develop our vehicles. Therefore, please appreciate that we must reserve the right to make modifications to the scope of service and maintenance work.

### Mercedes-Benz Service

With us, your vehicle is in the best of hands. At our authorized Mercedes-Benz Centers, you will find the experience and expertise gained over 100 years of vehicle construction.

- ① Please note any maintenance work not performed or not performed at the specified interval which results in the failure of the warranted component(s) or system(s) in question may not be covered by the Mercedes-Benz New Vehicle Limited Warranty.

We strongly recommend that you have maintenance work performed on your vehicle at your Mercedes-Benz Center, since it will be fully equipped to perform this service work.

### Special service requirements

Special service requirements may be necessary, for example, for certain components after a breaking-in period.

Service and maintenance work will need to be performed more often or in addition if the vehicle is operated under arduous operating conditions or increased loads.

- You can obtain up-to-date information concerning the particular service requirements and service intervals of your vehicle at any time from a qualified specialist workshop. Mercedes-Benz recommends that you use an authorized Mercedes-Benz Center for this purpose.

### Digital service report

Digital Service Booklet (DSB)

Service and maintenance work that has been performed is confirmed in our central database. You receive a printout of the service report which you must keep until the next service. In addition to the current service report, your vehicle's complete service history can be viewed at any time.

Your vehicle's service data is thus thoroughly documented and can no longer be lost. Every authorized Service Partner can provide you with information on your vehicle's service data. This

means that you can be assisted as quickly as possible, regardless of your location.

### Regular checks

Check the following regularly, e.g. weekly or prior to long journeys:

- **Coolant level:** please refer to the Operator's Manual to find out the correct procedure for checking the coolant level.
- **Brake fluid level:** if brake fluid has to be added, see an authorized Mercedes-Benz Dealer to determine the cause, e.g. leaks or worn brake pads.
- **Windshield washer system:** add windshield washer fluid which has been mixed with Mercedes-Benz windshield washer solution/concentrate, and check that the wiper blades are functioning correctly.
- **Lighting system**
- **Condition of tires and tire pressure:** check this at least every two weeks. Refer to the "Tires and rims" section in the Operator's Manual for

guidelines and correct procedures for checking the tire's condition and pressure.

### Service documents

Service and maintenance work that has been performed is confirmed in the Digital Service Booklet (DSB) (→ page 4).

If repairs have been performed on your vehicle, these are not recorded or documented in the Service Booklet. For this reason, keep these receipts safe, together with your vehicle documentation.

For information on warranty, please consult the brochure containing maintenance and warranty information.

Your Mercedes-Benz Dealer will be happy to provide you with all necessary information on the maintenance of your vehicle.

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